Cloud communications and collaboration tools are growing rapidly. In a world where the workforce is adapting to more flexible work cultures, schedules and remote locations, there is a greater need for our tools and services to work better together.

**Fuze + Microsoft for the End User**

Fuze has integrated with Microsoft tools to create a seamless flow that enables Fuze users to schedule meetings, make calls, or chat from the Microsoft application. By combining the power of Fuze and Microsoft, Fuze is able to increase workforce productivity, reduce application fatigue and deliver a world class user experience that our users expect from today’s applications.

**Fuze for Microsoft Outlook** enables one-click scheduling of Fuze Meetings from within Outlook (Office 365). Outlook users on Windows, Mac or even web browser can schedule Fuze Meetings in the same way users would schedule all other meetings. Directly from Outlook, you can:

- Schedule Fuze Meetings with one click
- Join a Fuze Meeting
- Select your Fuze Meeting type
- Edit Fuze Meeting settings

**Fuze Click-to-Call for Microsoft Edge** allows users to seamlessly transition from performing web searches to making calls instantly. Microsoft Edge users can simply click on any phone number to make a call or use the dial pad from the Fuze dropdown menu in the corner of your browser.
**Fuze Desktop Presence with Microsoft Outlook** enables Outlook users to automatically reflect their Fuze presence status based on their Outlook calendar schedule, allowing contacts to know whether you’re available or in a meeting.

**Microsoft Teams**

Make Fuze voice calls or start Fuze Meetings directly from Microsoft Teams

The Fuze for Teams integration improves the overall enterprise communications and collaboration experience by providing a seamless handoff between the two platforms when moving from Teams channels to Fuze calls or meetings. This integration also includes Teams-enabled commands for one-click transition from chat-to-live video or calling. With the Fuze for Teams integration:

- Call anyone and everyone. Users can launch calls to contacts, numbers or extensions from a Teams conversation or the sidebar, with exceptional HD call quality every time.
- Create meetings with ease. Simply enter @fuze in the chat field of any Teams conversation and attendees will enjoy vibrant HD video and flawless audio quality, whether joining via desktop, mobile, or web. Once the command is entered, a Fuze Meeting invite will appear for all in the DM or channel with the following meeting options:
  - Start (Instant Meeting)
  - Me (Personal Meeting)
  - Start [Topic] (Instant with custom meeting name)
  - Join (Input meeting number)

Calling from Microsoft Teams will be available in June 2020.

**Office 365**

**Fuze Desktop with Office 365 Contact** ensures all corporate and personal contacts managed in Fuze Desktop are kept up-to-date and reflect your primary contact sources within Office 365. Users can search, call, chat, or even start a video meeting with any Office 365 contact directly from Fuze.
Fuze Single Sign On (SSO) for Azure Active Directory and Active Directory Federated Services (ADFS) is designed to get your Fuze users messaging, calling and collaborating quickly and seamlessly by taking advantage of the same SSO platform connected with the other business applications. While providing your workforce the ability and flexibility to work anywhere, SSO maintains the IT security standards adopted by the business to ensure your information is kept private.

About Fuze

Fuze is a global cloud communications provider for the enterprise. Our intuitive unified communications and contact center platform enables seamless transition between calling, meeting, chatting, and sharing powered by the industry-leading intelligent cloud architecture. Fuze empowers the digital and distributed workforce to communicate anywhere, anytime, and across any device. Founded in 2006, Fuze is headquartered in Boston, MA with offices around the world.

Learn more at www.fuze.com