



How Unified Communications Enables Remote Workers

A changing workplace

Whether working from a skyscraper or a home office, Fuze is committed to ensuring that customers have access to the best communication systems available. Given the obvious transportation savings that telecommuting offers employees, the practice of working from home is becoming increasingly popular. But there are benefits for employers, too—remote workers can save companies money otherwise spent on resources such as utilities and office equipment.

Having the ability to hire top talent is no longer determined by one's willingness to relocate or attend business meetings on the other side of the country. Instead, employers are able to attract and retain employees based on merit, rather than choosing candidates who live close to the office.



A company with global ambition

needs a system adapted to global needs. Whether you're expanding across the world or simply allowing a few employees to work from home, Fuze is here to serve you.

The benefits of UCaaS (unified communications as a service) don't discriminate based on location, either. Live 2,500 miles away from your company's headquarters? Stuck in an airport on a four-hour layover? Need to work from a hotel room while vacationing in Hawaii? No problem.

As employees around the world become increasingly mobile in their day-to-day activities, it is critical that businesses have optimal resources to ensure high-quality interaction. Being remote should not necessitate sacrificing your standard of communication. At Fuze, we recognize that agile, diverse solutions are necessary in order to serve our customers' needs. By utilizing communication systems that are based in the cloud, customers have access to a strong, redundant network with no single point of failure or on-premises equipment. Our services can be used virtually anywhere without sacrificing quality.

Fuze mobile

Has your desk phone ever felt like a burden? Have you missed calls because you were paying attention to your cell instead of your business line? Free yourself from the confines of your cubicle. Fuze mobile allows you to place and receive calls from your office phone number right on your mobile device. Missed a call? Visual voicemail eliminates the need to dial 1 and enter a password, making voicemail a more user-friendly and effective interface.

Need real-time communication on the road? No problem. Text or SMS message with your work colleagues from your iOS or Android phone using the embedded Fuze communicator service. No one needs to know that you're not at your desk. No one outside of your company, that is—our Fuze communicator presence indicator clues your co-workers into whether you are on your desk phone or mobile phone with our presence indication capability.

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Fuze communicator



Presence itself is not a new concept. Since the launch of AOL Instant Messenger, users have been able to see the status of their peers. But presence's use is no longer limited to teenagers in chat rooms. In the business world, presence can save valuable resources, which are otherwise needlessly expended trying to contact employees who are busy. Fuze communicator simplifies communication, enabling on-site and remote users alike to see who is available and to choose how best to reach them, whether by instant message, voice call, or video chat.

Fuze video

Fuze video allows people to see colleagues in real-time, offering incredible visual clarity and ensuring that the nonverbal nuances of a meeting or conversation aren't missed. While premises-based videoconferencing systems can require lengthy ramp-up times and expensive installation investments, a system based in the cloud delivers without enormous upfront costs. Best of all, Fuze video is accessible from mobile devices, allowing important meetings to take place no matter where the attendees happen to be.

