



# Leveraging Cloud Communications for Business Continuity

Cloud communications adoption has accelerated to support pandemic-related changes in work. Future support for business continuity planning comes from increasing capabilities and workflow integrations

68%



of employees work remote full or part time, or vary work location based on role

47%

now use UCaaS to support communications and collaboration needs

Successful companies more likely to use UCaaS

34%

of UCaaS adopters cite benefits including scale, reliability, support for WFH, and security

88%



use video for all or most meetings

Future BCP must address potential threats:



Weather



Natural Disasters



Security & more

Cloud Communications



supports future business continuity planning:

Workstream Collaboration

68% are using now



by integrating business processes and communications

High Availability



via distributed, global cloud provider architecture