





















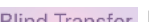













## Fuze Mobile iPhone Quick Reference Guide

Download/Install Application	Set Presence Status	Send an Instant Message	Send an Instant Group Message
<ol style="list-style-type: none"> <li>1. Launch <b>App Store</b> on phone</li> <li>2. Search "<b>Fuze Mobile</b>"</li> <li>3. Tap <b>GET</b></li> <li>4. Tap <b>INSTALL</b></li> <li>5. Enter <b>Fuze</b> account credentials</li> <li>6. Enter device phone number</li> <li>7. Tap the  button to agree to the Emergency Service message</li> <li>8. Tap the  button (optional) for phonebook contacts</li> <li>9. Tap <b>OK</b> to allow access to phone's microphone</li> <li>10. Tap  (optional) to link to the Salesforce account</li> </ol>	<ol style="list-style-type: none"> <li>1. Tap the  icon</li> <li>2. Choose the applicable status option</li> <li>3. Tap the  icon, enter a custom message, then tap the  button</li> <li>4. Tap the <b>Do Not Disturb</b> toggle to decline all calls and mute all notifications</li> </ol>	<ol style="list-style-type: none"> <li>1. Tap the  icon, inside the search field, or on a contact's name</li> <li>2. Enter the message in the <b>New Message</b> field</li> <li>3. Tap the  icon to send message</li> <li>4. Tap the  icon to add an attachment</li> </ol>	<ol style="list-style-type: none"> <li>1. Tap the  icon</li> <li>2. Enter the first contact and tap name in the <b>TO:</b> field</li> <li>3. Repeat steps for each additional contact</li> <li>4. Tap the  button to give the group a name (required if more than 12 participants)</li> <li>5. Enter the message in the <b>New Message</b> field</li> <li>6. Tap the  icon to send the message</li> </ol>
Place a Call from People List	Place a Call from the Dialpad	Place a Call While on a Call	Receive an Incoming Call
<ol style="list-style-type: none"> <li>1. Tap the search field or recent contact's name</li> <li>2. Search for the contact</li> <li>3. Tap the desired name</li> <li>4. Tap the  icon to initiate a call</li> </ol>	<ol style="list-style-type: none"> <li>1. Tap the  icon</li> <li>2. Enter the number to call</li> <li>3. Tap the  icon</li> </ol>	<ol style="list-style-type: none"> <li>1. Tap the  icon while on a call</li> <li>2. Tap the  button</li> <li>3. Enter the name of person to call in the search field</li> <li>4. When second party answers the call, user may toggle between two calls</li> </ol>	<ol style="list-style-type: none"> <li>1. Tap the  icon to answer an incoming call</li> <li>2. Tap the  icon to reject the call and send the caller to voicemail</li> </ol>
Access Voicemail	Perform a Blind Transfer	Set Voice Calling Mode	View Call History
<ol style="list-style-type: none"> <li>1. Tap on the name of contact with voicemail and press the  icon</li> <li>OR</li> <li>2. Tap the  icon and select a voicemail to listen to</li> </ol>	<ol style="list-style-type: none"> <li>1. Tap the  icon</li> <li>2. Tap the  button</li> <li>3. Enter name, extension, or number in the search field</li> <li>4. Tap the contact name or phone number to transfer call</li> </ol>	<ol style="list-style-type: none"> <li>1. Tap the  icon</li> <li>2. Tap  button</li> <li>3. Tap <b>Call Settings</b></li> <li>4. Tap appropriate preference             <ol style="list-style-type: none"> <li>a. <b>VoIP only</b></li> <li>b. <b>Carrier only</b></li> <li>c. <b>VoIP + Carrier</b></li> <li>d. <b>Allow VoIP on cellular data</b></li> </ol> </li> </ol>	<ol style="list-style-type: none"> <li>1. Tap inside the search field</li> <li>2. Tap  button</li> <li>3. Tap <b>Missed Calls</b> to view only missed calls</li> <li>4. Tap <b>Call</b> to redial a contact</li> </ol>
Join a Fuze Meeting	Set Up an Instant Meeting	Exit a Meeting	Support Options
<ol style="list-style-type: none"> <li>1. Tap the  icon</li> <li>2. Tap <b>JOIN A MEETING</b></li> <li>3. Enter meeting ID, then tap the  button</li> </ol>	<ol style="list-style-type: none"> <li>1. Tap the  icon</li> <li>2. Tap <b>START A MEETING</b></li> <li>3. Tap the meeting URL or tap the  icon</li> <li>4. Tap the  button</li> </ol>	<ol style="list-style-type: none"> <li>1. Tap the  icon</li> <li>2. Tap <b>Exit Meeting</b> or <b>End Meeting For All</b></li> </ol>	<ol style="list-style-type: none"> <li>1. Tap the  icon</li> <li>2. Tap  button</li> <li>3. Tap appropriate preference:             <ol style="list-style-type: none"> <li>a. <b>Get Help Online</b></li> <li>b. <b>Send Feedback</b></li> <li>c. <b>Report a Problem</b></li> <li>d. <b>Learn about Fuze</b></li> </ol> </li> </ol>